Description of MacDill Air Force Base Helping Agencies

A&FRC

The Airman & Family Readiness Center (A&FRC) supports individuals, families, and leadership with programs and services to strengthen communities, encourage self-sufficiency, enhance mission readiness, and ease adaptation to the military way of life. The A&FRC serves singles, couples, and families. The local Air Force Aid Society (AFAS) office is located within the MacDill AFB A&FRC.

BENEFICIARIES SERVED -- A&FRC: Military members of all branches of service, DoD employees, and their families

BENEFICIARIES SERVED -- AFAS: Those meeting military eligibility requirements. Contact the A&FRC for details

LOCATION: 8105 Condor St (Bldg 18)
PHONE: 813-828-0145
HOURS: M-W & F 8:00 am to 4:00 pm, Thursday 11:00 am to 4:00 pm; closed on all federal holidays and after 12:00 pm on the 4th Monday of each month for Training Day

WEBSITE: www.macdillfss.com/mainmenusub-ss.aspx?SectionID=305

ADAPT

The Alcohol & Drug Abuse Prevention & Treatment (ADAPT) program provides services to military members impacted by drug and alcohol abuse problems. Assessments are provided as well as educational briefings and treatment services. ADAPT is located within the MacDill AFB Mental Health Flight in the 6th Medical Group Clinic.

BENEFICIARIES SERVED: Active duty service members of all branches and Reservists on active orders

LOCATION: 3250 Zemke Rd
PHONE: 813-827-9171 and 813-827-9172
HOURS: M-F 7:00 am to 4:30 pm; closed on all federal holidays, AMC Family Days, and the 4th Monday of every month for Training Day

WEBSITE: http://www.macdill.af.mil/units/6thmedicalgroup/

Chaplain

The MacDill AFB Chaplain Corps provides spiritual support, pastoral care, and counseling for individuals, couples, and families. Pastoral counseling is 100% confidential and any topic can be discussed. No medical or Personnel Reliability Program (PRP) documentation is recorded.

BENEFICIARIES SERVED: DoD ID card holders

LOCATION: 2204 Administration Ave
PHONE: 813-828-3621
HOURS: Customer Service M-F 7:30 am to 3:00 pm
AFTER DUTY HOURS: Contact the Command Post at 813-828-4361 and ask to speak with the on-call Chaplain

WEBSITE: http://www.macdill.af.mil/macdillchapel/

Civilian EAP

MacDill AFB civilian employees can meet or speak with an experienced, licensed Employee Assistance Program (EAP) counselor who is available in your community to provide consultation, short-term problem solving, coaching, or crisis management concerning work, relationships, family, health, finances, or substance abuse.

Civilian EAP also offers access to legal and financial services and assistance with child and elder care, as well as health and wellness issues to include many online resources. EAP services are offered as a free benefit and services are confidential within the limits of the law.

BENEFICIARIES SERVED: AMC "contracted" EAP service is restricted to appropriated fund employees

PHONE: 1-800-222-0364 (TTY: 1-800-262-7848)
HOURS: 24 hours a day

WEBSITE: FOH4You.com

Family Advocacy

The goal of the MacDill AFB Family Advocacy Program (FAP) is the prevention and treatment of domestic violence. The FAP is responsible for assessing all allegations of child abuse/neglect and partner abuse/neglect. The FAP offers training classes for the MacDill AFB community supporting healthy relationships, anger management, and parenting. Victim advocacy services are available through the Domestic Abuse Victim Advocate (DAVA). The FAP is located in the Mental Health Flight in the 6th Medical Group Clinic.

BENEFICIARIES SERVED -- MALTREATMENT INTERVENTION: Active Duty service members of all branches and their family members as well as Reservists on active orders

BENEFICIARIES SERVED -- PREVENTION CLASSES: All members of the MacDill AFB community

BENEFICIARIES SERVED -- DAVA SERVICES: Active Duty service members of all branches and their family members, Reservists on active orders and their family members, as well as retirees on a space available basis

LOCATION: 3250 Zemke Rd
PHONE: 813-827-9172
HOURS: M-F 7:00 am to 4:30 pm; closed on all federal holidays, AMC Family Days, and the 4th Monday of every month for Training Day

AFTER DUTY HOURS: Contact Security Forces at 813-828-3322
ABUSE 24/7 HOTLINE: 1-800-96-ABUSE

WEBSITE: http://www.macdill.af.mil/units/6thmedicalgroup/

HAWC

The Health and Wellness Center (HAWC) offers services and resources targeting the health promotion and wellness needs of the base population. The HAWC is located within the MacDill AFB Fitness Center.

BENEFICIARIES SERVED: Contact the HAWC for details

LOCATION: 8115 Cypress Stand Drive (Bldg 303)
PHONE: 813-828-4739
HOURS: M, W, F 7:30 am to 4:30 PM; Tu & Th 7:30 am to 3:300 pm; closed for lunch M-F 11:30 to 12:30

WEBSITE: http://www.macdill.af.mil/library/factsheets/factsheet.

Legal Office

The Legal Office provides free legal assistance for personal and civil legal issues to all eligible service members, dependents, and retirees. Practice areas include divorce, child custody, wills, powers of attorney, notary, landlord/tenant, consumer law, immigration, and more.

BENEFICIARIES SERVED: Service members of all branches on active duty orders, dependents, and retirees

LOCATION: 8208 Hangar Loop Dr (Bldg 299)
PHONE: 813-828-4421
HOURS: M-W & F 9:00 am to 3:00 pm; Th 9:00 am to 12:00 pm; Wills by appointment only on Thursdays

WEBSITES: http://www.macdill.af.mil/library/factsheets/factsheet.asp?id=8273 and https://aflegalassistance.law.af.mil/lass/lass.html

MFLC

The Military & Family Life Consultant (MFLC) provides short-term, non-medical counseling for active duty personnel and their family members at no cost. The MFLC also provides psycho-education to help military service members and their families understand the impact of deployment and other stresses related to the military life. The MFLC is located within the Airman & Family Readiness Center (A&FRC).

BENEFICIARIES SERVED: Active duty personnel of all branches and their family members

LOCATION: 8105 Condor St (Bldg 18)
PHONE: Adults 813-373-2529 or 813-388-0918, Children/Youths 813-388-1072
HOURS: Call an MFLC for details

Medical Providers

Medical providers are physicians, physician assistants, and nurse practitioners providing medical care within the 6th Medical Group Clinic. Appointments are required. Medical providers can make referrals to other resources as needed. Please note that there are no after-hours or emergency services available at this clinic.

BENEFICIARIES SERVED: Family Health providers serve all Active Duty members of all branches, dependents, and retirees

LOCATION: 3250 Zemke Rd
PHONE: Appointment Line 813-827-2273

APPOINTMENT SCHEDULING WEBSITE: www.tricareonline.com
WEBSITE: www.macdill.af.mil/units/6thmedicalgroup/

Mental Health

The Mental Health Clinic provides outpatient clinical and psychological services for Active Duty members of all branches. Mental Health is staffed by licensed and credentialed psychologists and clinical social workers who assist members with addressing psychological issues that may impact mission readiness, fitness for duty, and safety. The Mental Health Flight is located within the 6th Medical Group Clinic.

BENEFICIARIES SERVED: Active Duty service members of all branches and Reservists on active orders

LOCATION: 3250 Zemke Rd
PHONE: 813-827-9171 or 813-827-9172
HOURS: M-F 7:00 am to 4:30 pm; closed on all federal holidays, AMC Family Days, and the 4th Monday of every month for Training Day
AFTER HOURS: Emergencies should be referred to the closest emergency room

WEBSITE: www.macdill.af.mil/library/factsheets/factsheet.asp?id=20451

SARC

The Sexual Assault Prevention & Response (SAPR) office and its Volunteer Victim Advocates respond 24/7 to incidents of sexual assault. The SAPR program also provides sexual assault awareness and prevention training, education, and victim advocacy services. Restricted and unrestricted reports can be made directly to the SARC.

BENEFICIARIES SERVED: Active Duty, Guard, and Reserve service members of all branches and their dependents over 18 years of age, as well as DoD civilian employees

PHONE: 813-828-7272 (SARC)
HOURS: 24 hours a day, 7 days a week

WEBSITE: www.macdill.af.mil/sapr/

School Liaison

The School Liaison Officer (SLO) serves as the installation's point of contact for military child education issues and provides support services to military families with special needs. Goals of the program are to promote parental involvement in a child's education to better ensure academic success, to coordinate educational transition-related resources with military families, and to provide resource materials and information on local schools serving children from kindergarten through college.

The SLO initiates, facilitates, and promotes programs on base and in schools aimed at supporting the unique needs and experiences of military students and their families. As part of the Exceptional Family Member Program (EFMP) team, the SLO coordinates recreational and educational opportunities for special needs families through collaboration with community organizations.

BENEFICIARIES SERVED: Active Duty service members of all branches and their families, Reserve and Guard members of all branches on active orders and their families, DoD civilian employees and their families, and EFMP-enrolled families

LOCATION: 8105 Condor St (Bldg 18)
PHONE: 813-828-0146
HOURS: M-W & F 8:00 am to 4:00 pm, Thursday 11:00 am to 4:00 pm; closed on all federal holidays and after 12:00 pm on the 4th Monday of each month for Training Day; for after-hours school information, the MacDill AFB School Liaison Program Info Line (813-828-0146) is available 24/7

WEBSITE: http://www.macdill.af.mil/shared/media/document/AFD-140210-008.pdf